



Sidewinder Events Ltd
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To whom it may concern,

I write this reference regarding the event medical provider *Hardcore Medical*.

Sidewinder Ltd. promote a number of events, ranging in size from the 'normal' one night events in a nightclub to weekend events in Holland and even week long events in Spain!

When it comes to these events, a large number of them require a dedicated medical provision.

For our purposes *Hardcore Medical* fill that gap, and fill it very well.

As an event promoter, all our planning comes together on one night which can be extremely chaotic with trying to organise all the different contractors that make up the staff at an event. We use *Hardcore Medical* because we agree on a course of action weeks before an event so they literally turn up, set up and check in with us to say they're operational. For us, its one less thing to worry about.

We started using a Medic from *Hardcore Medical* at our "HTID In The Sun" event in June 2010.

This involved the Medic working for seven nights providing medical cover at our events. He ended up dealing with a range of incidents ranging from cuts and bruises up to possible heart attacks and electric shocks! The Medic dealt with all these incidents in a calm manner where other people were panicking, and in some of the cases dealt with the Spanish ambulance service. Due to this success we have used one of their medics at every event since, including Spain and Magaluf!

With our smaller events, we continue to use *Hardcore Medical*, we also used a large team at our "NYE: The Winter Gathering" New Years Eve event. This was a large multiple arena event that also incorporated several road closures. Here the team set up a substantial first aid post equipped for most situations.

As expected they dealt with all incidents in their normal professional and friendly manner. At one point the team were visited by West Midlands Ambulance Service Tactical Manager (Silver Commander). He had attended due to concerns with road closures they'd not been informed of, (an error by the local council). Whilst there, they had an inspection of the medical provision at the event and questioned the Team Leader about his Major Incident preparedness. After some discussion, the Tactical Manager left extremely satisfied.

In closing, I would recommend *Hardcore Medical* to any event organiser as they are a professional, friendly and reliable service provider.

If any further information is required, I would happily talk to an event organiser about *Hardcore Medical*.

Steve Littlewood
Events Manager

Sidewinder Events Ltd registered in England & Wales with Company Number 06378342 - VAT Registration
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